

## Privacy Policy

**Last Updated: 10/02/2026**

This **PRIVACY POLICY** ("**policy**") will help you understand how **CASE BENCH OPC** ("**us**", "**we**", "**our**") uses and protects the data you provide to us when you visit, use or register yourself on <https://casebench.in> / <https://apps.apple.com/us/app/case-bench/id1498744129> / <https://play.google.com/store/apps/details?id=org.nativescript.legaldiaryapp> ("**website/app**", "**service**").

We reserve the right to change this policy at any given time, and you will be promptly notified. If you want to make sure that you are up to date with the latest changes, we advise you to frequently visit this page.

<https://casebench.in> / <https://apps.apple.com/us/app/case-bench/id1498744129> / <https://play.google.com/store/apps/details?id=org.nativescript.legaldiaryapp> recognises the importance of maintaining your privacy. We value your privacy and appreciate your trust in us. This Policy describes how we treat user information that we collect on our website/app. This Privacy Policy applies to current and former visitors to our website/app and to our online users. By visiting and/or using our website/app, you agree to this Privacy Policy.

<https://casebench.in> / <https://apps.apple.com/us/app/case-bench/id1498744129> / <https://play.google.com/store/apps/details?id=org.nativescript.legaldiaryapp> is a property of **CASE BENCH OPC**, an Indian Company registered under the Companies Act, 2013 having its registered office at DSR Woodwinds, Sarjapur Main Road, Bengaluru, Karnataka-560035, India. Case Bench is a case management system for lawyers and law firms that allows users to store and manage their court cases, documents, tasks, clients, associates etc. in a secure and regulated environment.

## 1. What User Information We Collect

- a) **Contact information:** We might collect your name, email, gender, age, date of birth, mobile number, street, city, state, pin-code, country and IP address, current location for the services, if any, KYC documents and any other relevant records if needed.
- b) **Demographic information:** We may collect demographic information about you, or any other information provided by you during the use of our website/app. We might collect this as a part of a survey also.
- c) **Other information:** If you use our website/app, we may collect information about your IP address and the browser you're using. We might look at what site you came from, duration of time spent on our website/app, pages accessed or what site you visit when you leave us. We might also collect the type of mobile device you are using, or the version of the operating system your computer or device is running.

## 2. We collect information in different ways

- a) **We collect information directly from you:** We collect information directly from you when you register on our website/app. We also collect information if you ask us a question through phone or email.
- b) **We collect information from you passively:** We use tracking tools like Google Analytics, Google Search Console, browser cookies and Microsoft Clarity for collecting information about your usage of our website/app.
- c) **We get information about you from third parties:** For example, if you use an integrated social media feature or google sign in or apple sign in on our

website/apps. The third-party social media site will give us certain information about you. This could include your name and email address.

### 3. Eligibility and Age Restriction

Use of the Case Bench platform is strictly limited to individuals who are **18 years of age or older**. By accessing or using the app, you represent and warrant that you are at least 18 years old and legally competent under applicable Indian laws.

Persons below the age of 18 years are **prohibited** from using the platform in any manner. Case Bench reserves the right to verify age at any stage and to suspend or terminate access for any user found to be underage. All such actions will be taken in accordance with applicable data protection laws, including the Information Technology Act, 2000 and its allied rules.

### 4. Use of your personal information

- a) **We use information to contact you:** We might use the information you provide to contact you to provide our services, and to understand your purpose for visiting our website/app.
- b) **We use information to respond to your requests or questions:** We might use your information to confirm your registration for any of our services including online activity, classes, webinars, workshops.
- c) **We use information to improve our products and services:** We might use your information to customize your experience with us. This could include displaying content based upon your preferences and data analysis.
- d) **We use information to look at site trends and customer interests:** We may use your information to make our website/app and services better. We may combine information we get from you with information about you we get from third parties.

- e) **We use information for security purposes:** We may use information to protect our company, our customers, or our website/app.
- f) **We use information for marketing purposes:** We might send you information about special promotions or offers. We might also tell you about new features or services. These might be our own offers or services, or third-party offers or services we think you might find interesting.
- g) **We use information to send you communications:** We might send you emails or SMS or Whatsapp about our latest updates.
- h) We use information as otherwise permitted by law.

## 5. Security and Data Storing

- a) Security is very important to us. All our data is securely stored at a cloud system of an external storage service provider. All security procedures are in place to protect the confidentiality, integrity and availability of your User Information. We maintain strict physical, electronic, and administrative safeguards to protect your User Information including your personal information from unauthorized or inappropriate access.
- b) We follow generally accepted standards to collect, store and protect personal data. We retain personal data for as long as it is needed to provide the services you have requested, and thereafter for legal and service purposes. These may include retention periods mandated by legal, contractual, or similar obligations; for resolving, preserving, enforcing or defending our legal and contractual rights; needed to maintain adequate and accurate business and financial records or; how you access, update, or delete your data etc.
- c) This website/app will take all reasonable efforts to ensure the confidentiality of personal data, uploaded information etc. and will take reasonable efforts to ensure that the information received from you is not misused. This website/app also reveals personal data/information

uploaded by you in connection with any lawful process. While this website/app will take the above reasonable measures to guard against misuse of personal data/information submitted to it by you, this website/app cannot guarantee that someone will not circumvent our security measures, including, without limitation, the security measures implemented on this Web site. Therefore, your posting of personal data/information on this Web site constitutes your acceptance of this risk, and by posting of personal data/information, you waive any right to seek legal relief from this website/app due to any misuse of your information.

## **6. Sharing of information with third-parties**

- a) **We will share information with third parties who perform services on our behalf:** We share information with vendors, third party affiliates, SMS service providers, third party payment processing gateways like RazorPay, freelance professionals, marketing service providers, Microsoft SQL Server and Firebase who help us manage our website/app, online processes and our services. We also share our data with AWS for hosting our platform.
- b) **We will share information with our business partners:** This includes third-party sellers, tie-up aggregators. Our partners use the information we give them as described in their privacy policies.
- c) **We may share information if we think we have to in order to comply with the law or to protect ourselves:** We will share information to respond to a court order or subpoena. We may also share it if a government agency or investigatory body requests. Or, we might also share information when we are investigating potential fraud. Case Bench may be legally obligated to disclose certain user information, including data related to cases, to government authorities, regulatory bodies, or law enforcement agencies. Such disclosures shall be made only in compliance with valid legal requests, such as court orders, government directives, or other applicable legal procedures.

**d) We may share information with any successor to all or part of our business:**

For example, if part of our business is sold we may give our customer list as part of that transaction.

## **7. Email Opt-Out**

**You can opt out of receiving our marketing emails:** To stop receiving our promotional emails, please email [contact@casebench.in](mailto:contact@casebench.in). It may take about ten days to process your request. Even if you opt out of getting marketing messages, we will still be sending you transactional messages through email, SMS and Whatsapp about your purchases.

## **8. Third party sites**

If you click on one of the links to third party website/apps, you may be taken to a website/app we do not control. This policy does not apply to the privacy practices of those website/app. Read the privacy policy of other website/apps carefully. We are not responsible for these third-party sites.

## **9. Grievance Officer**

In accordance with Information Technology Act 2000 and rules made there under, the name and contact details of the Grievance Officer are provided below:

Mr Akansh Tayal

DSR Woodwinds, Sarjapur Main Road

Bengaluru, Karnataka-560035

Phone: 9742469777

Email: [akansh@casebench.in](mailto:akansh@casebench.in)

If you have any questions about this Policy or other privacy concerns, you can also email us at [contact@casebench.in](mailto:contact@casebench.in).

## **10. Updates to this policy**

This Privacy Policy was last updated on 10.02.2026. From time to time, we may change our privacy practices. We will notify you of any changes to this policy as required by law. We will also post an updated copy on our website/app. Please check our site periodically for updates.

## **11. Jurisdiction**

If you choose to visit the website/app, your visit and any dispute over privacy is subject to this Policy and the website/app's terms of use. In addition to the foregoing, any disputes arising under this Policy shall be governed by the laws of India and the Courts at **Bengaluru, Karnataka** shall have exclusive jurisdiction.

## **12. Regulatory Compliance, and Limitation of Liability**

### **a) Regulatory Compliance:**

Case Bench OPC complies with applicable Indian laws, including the Information Technology Act, 2000.. Users are responsible for ensuring their own compliance with local laws.

### **b) Payment Security:**

Payments are processed securely through trusted third-party gateways. Sensitive financial data is protected and not stored on our servers. However, Case Bench OPC is not liable for issues arising from third-party payment processors.